

EPG | Cookies Notice

This Cookies Notice applies to the use of our Website & Mobile Application

Introduction

We, the team at **EPG Financial Services Limited**, strongly value our own privacy – and therefore are committed to protect your **personal data** (i.e. information that identifies you as a natural person) as though it is our own.

In this **Cookies Notice**, we explain how you can control cookies and which cookies are used. By reading it, you can also learn more about cookies and similar technologies. If you want to know more about how EPG handles your data, you can find more information in our **Privacy Notice**.

Please, remind that for all our services, the data controller — the company that's responsible for your privacy — is EPG Financial Services Limited ('EPG', 'us', 'we'), a limited liability company incorporated under the Laws of Malta, with its address at The Plaza Commercial Centre, Level 4, Bisazza Street, Sliema, SLM 1640, Malta. EPG is licensed and regulated by the Malta Financial Services Authority ('MFSA') as a financial institution licensed to issue electronic money under the 3rd Schedule to the Financial Institutions Act (Chapter 376 of the Laws of Malta) (the 'Licence').

If you have any questions about how we protect your privacy, get in touch here: dpo@epg-financials.com.

Cookies

What are cookies?

A cookie is a small text file (typically numbers and letters) that is downloaded onto 'terminal equipment' (e.g. your computer or smartphone) when you (or someone else) access a website using that device. Cookies are then sent back to originating website on each subsequent visit – and they are useful because they allow a website to recognize a user's device and store some information about your preferences or past actions.

Some cookies are needed for the sole purpose of carrying out the transmission of a communication over an electronic communications network - others may be necessary for the provision of a service over the internet, in which case they have to be used.

Other cookies may be desirable to improve your experience, in which case we will ask you for your consent to use them.

What cookies do we use?

We use only two (2) types of cookies:

Necessary. Those are the cookies which are necessary to provide you with the services that you have requested;

Functional. Those are the cookies that are used to recognise you and remember your preferences and settings when you return to our website. This allows us to improve your navigation experience. For instance, through functional cookies we will be able to establish your location in order to ensure that you access the homepage of our website in your preferred language.

You can configure your browser so that you are informed when a cookie is set or can block the setting of cookies altogether completely. If you disable some cookies, please be aware that some of the features of our service may not function correctly.

How do you change your cookie settings?

To find out more about cookies, including how to see what cookies have been set and how to manage and delete them, visit www.aboutcookies.org or www.allaboutcookies.org.

Other Passive Information which we collect

Apart from the information you provide us with when using our Website, other information is passively collected from you (without you actively furnishing such information) when you navigate through the website. We use various technologies and navigational data collection methods to gather such passive information for various reasons, for example to track how many visitors access our website, the date and time of their visit, the length of their stay and which pages they view. The passive information also aids us to determine which web browsers our visitors use and the address from which they accessed our website – for instance if they connect to our Website through clicking on one of our banner ads. **This technology does not identify you personally.**

Such passively collected information may be used and combined to improve our services to website visitors, customise the website based on your preferences, compile and analyse statistics and trends of our visitors and their use of the sites operated by us and our related entities or subsidiaries. Together with our related entities and subsidiaries we will use this information and share it with third parties to improve the content, functionality and administration of our websites, to better understand our customers and markets, and to improve our products and services.

We assure you that, unless you have consented, such passive information shall not be combined with personally identifiable information collected elsewhere by our website or respective sites operated by our related entities or subsidiaries.

In any case, we never transfer your personal data to advertising companies. You may withdraw your consent at any time by choosing needed responses within your settings.

Changes to this Cookies Notice

Our Digital Services are continually under review – new functions and features are periodically added and improved to interface, thus changes to this Cookies Notice may be required from time to time.

We therefore encourage you to check this Cookies Notice on a frequent basis.

How to Contact Us

We are always happy to hear from you, whether to make a suggestion but especially if you feel we can do better.

If you have any questions about this Cookies Notice, or if you wish to make a complaint about how we have handled your personal information, please contact us at:

EPG Financial Services Limited
The Plaza Commercial Centre, Level 4, Bisazza Street, Sliema, SLM 1640, Malta
info@epg-financials.com

We have appointed a Data Protection Officer who may be contacted here: dpo@epg-financials.com.
